

Graduate Support Engineer, Random International

Permanent contract, full time

For immediate start

'you abhor things which are broken and love finding out new things'

Random International seeks a detail-oriented and flexible individual to maintain and improve the core IT infrastructure of the studio and its work. We are looking for a highly organised individual who thrives in a fast-paced environment and will be interviewing immediately. The successful applicant will be tasked with:

- Supporting, maintaining and administering the IT infrastructure and equipment in the studio
- Supporting and maintaining the computer systems present in the studio's artworks both remotely and in person
- Developing and deploying hardware/software solutions for internal projects and systems; for example documenting the systems implementation of pieces, archiving of image sets and cold storage of data
- Writing detailed reports and keeping records of maintenance issues and procedures

Desirable qualities in a successful applicant include:

- An aptitude for problems solving and affinity for machines and computer systems
- An interest in electronics and physical computing
- An interest and understanding of computer networks
- Experience in administering a small Active Directory network
- Experience working in a mixed OS environment (Windows, OSX, Linux)

Please email your CV and a cover letter (in a PDF of no more than two pages) outlining your relevant experience, and provide details of two referees to Luke at work@random-international.com. Your email subject should be 'Graduate Support Engineer Application.'